### 'Leadership in Challenging Times in Rural Communities'

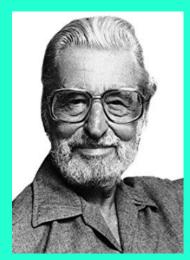


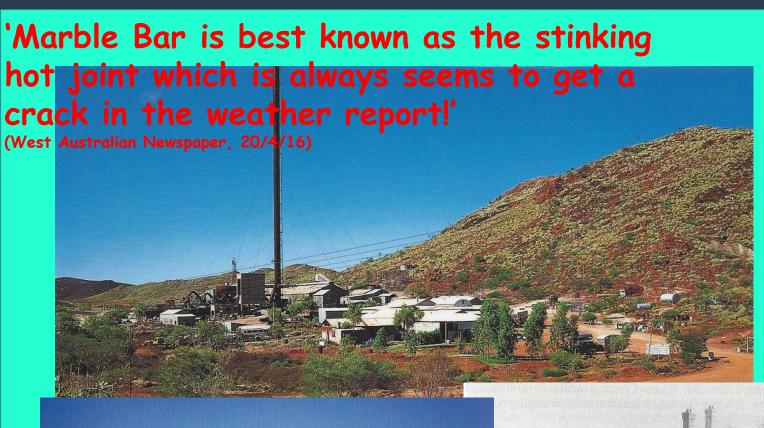
Keeping it Rufal
2017 Conference

SOUTHERN INTERIOR BEETLE ACTION COALITION

"Unless someone likes you cares a whole awful lot, nothing is going to get better. It's not"

-Dr Seuss







'The nice thing about living in a small town is that when you don't know what you're doing, someone else does

-Source Unknown





Apple town is the ugliest

DONNYBROOK is one of the ugliest towns in Australia according to an international community development expert, and Dardanup doesn't rate much better.

Mr Peter Kenyon last week gave Balingup, Bridge-town, Collie and Manjimup full points for community initiative and effort.

But Donnybrook and Dardenup got the thumbs down.

Mr Kenyon said Donnybrook was so ugly people just wanted to drive through the town.

### Apple town is the ugliest

DONNYBROOK is one of the ugliest towns in Australia according to an international community development expert, and Dardanup doesn't rate much better.

Mr Peter Kenyon

### Businesses capitalise on town's 'ugly' tag

DONNYBROOK is gearing up for the town's first official "Ugly Day" on Friday.

The event is the result of criticism of Donnybrook by consultant Peter Kenyon who described the town as being "ugly".

Twenty-seven local businesses have agreed to support the day, five have refused, and six are yet to decide.

The businesses are planning to offer "ugly" specials such as "ugly" oil, "ugly" apples, "ugly" stationery, and "ugly" meat displays.

T-Shirts featuring the slogan "if you think I mugly, you should see Donnybrook" will be on sale at the Donnybrook-Balingup Tourist Information Centre, Donnybrook Mechanical Services, the Fruit Barn and the Donnybrook Recreation Centre.

One of those to support the sale of T-shirts is Rec. Centre manager Steve Bennett, who said the town should capitalise on being called ugly.

"I think being called ugly is positive for the town, as it has brought everyone together," Mr Bennett said.

"I think most people don't think Donnybrook is particularly ugly but most people do believe the town could do with some work.

"We're certainly getting a lot of publicity from being called ugly, and that is uniting the town in a common cause."

Mr Bennett said the idea of being considered ugly is "a short term thing, but the energy that being called ugly has created will go on a more positive cause".

"People from outside Donnybrook are commenting on this. It is the most publicity the town has received," he said.

"People have heard about us in Perth, Denmark, Collie and Harvey, and they have commented on it.

"Word has got around."

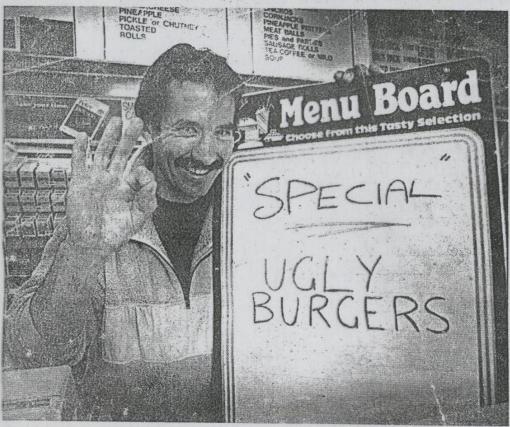


UGLY TO A 'T': Chamber of Commerce vice president Craig Clark and local businessman John Sheehan display a T-shirt which will be for sale on Friday's "Ugly Day".

Mr Bennett said he believed Donnybrook residents had come to laugh at the situation, "with their tongue in their cheek".

Proceeds from the sale of T-shirts on Friday would go towards providing T-Shirts with a more positive slogan later.

#### DONNYBROOK DIVIDED



ARG THE UGLY: St.ell service station takeaway proprietor Jack McDonald, is selling 'ugly burgers' to capitalise on the ugly low. .abel. Pictures: FAUL WEBSTER

#### Label stirs a bit of fun

DONNYBROOK'S new 'ugly town' tag has inspired some conical antics among Donnybrook business people.

Shell service station takeaway manager Jack McDonald claims he is the ugliest man in Australia.

"But I do have some stiff competition from the guys working at the recreation centre," he chuckled.

Mr McDonald capitalised on the 'ugly town' label by advertising a special sale on ugly hamburgers last week.

The community aquatic recreation centre is getting lots of mileage out of Donnybrook's 'ugliest town' epithet.

"We think it is fantastic," assistant manager Ron Hartman said.

The recreation centre has launched a program of 'ugly' activities for the 'ugly' people of the 'ugliest town'.

"I don't think it is anything for people to get apset about," Mr Hartman said.

"The beauty here is more in the people than the surroundings," he said.

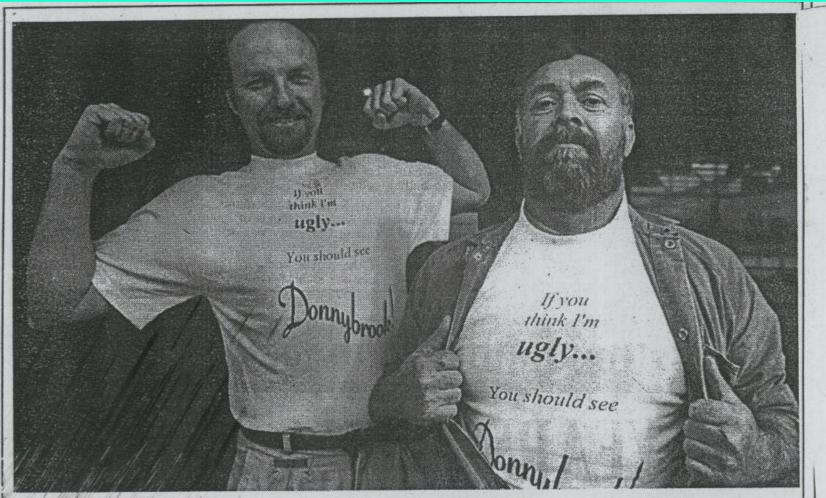
Recreation centre manager Steve Bennett said it didn't matter whether the main street was ugly because Donnybrook boasted the best used aquatic and recreation complex per capita in Australia.

He said the recreation centre project was a community effort and illustrated the community's pride and unity.

"About \$50,000 worth of voluntary labour goes in to this centre each year by local people," he said.

But Mr Bennett too thought Mr Kenyon's point of view had been positive.

"Sometimes we all need a slap in the face, a kick up the burn and a polic in the eye,' he said.



IF YOU cand these two look ugiy, clyek but some others in bourybrook (omerrow. Sie Werook field) and Reger Productive helping the work with an Ugly T-shirt Day tomorrow. The T-shirts will be launched under the green apple lights on the

#### 'Ugly town' Day

main street at 11am. They are the brainchild of Mr Bennet, who manages Donnybrook's Recreation Centre. And town maintenance worker Mr Flecknell says he's proud to support the community program. There will be an ugliest trader contest and specials on ugly apples and other ugly products all day. More than 100 T-shirts already have been snapped up by local businesses, leaving only 150 left to sell on the day. Ugly Day coordinator Judy Daniels says profits will fund the production of a 'beautiful Tshirt' to be launched at Telecom's Rally Australia Day this month. Picture: PAUL WEBSTER

### 'If you think Donnybrook is ugly, you should see Peter Kenyon'

T Shirt

#### Apple centre needs to shine for visitors

BY CARMELO AMALFI

DONNYBROOK'S apple-shaped street lights are losing their lustre to the hundreds of visitors who shoot through the town without looking back, according to rural development expert Peter

Mr Kenyon, who has been working with WA, Victorian and South African councils finding ways to invigorate their towns, said the main reason people were not stopping was that Donnybrook - like many country towns was visually unappealing.

First impressions. were vital to encouraging longer pitstops and spending.

Mr Kenyon said the residents of Kaniva, near the Victorian-South Australian border, built Australia's most, attractive toilet block to get visitors to stop. ... Out 5

Donnybrook-Balingup shire clerk John Attwood initially found Mr Kenyon's assessment a little hard to swallow but said council was taking steps to reverse the growing drive-by trend.

Donnybrook tourist information centre says that last month, an extra 200 people stopped in town compared with the little old," she said, pointsame time last year.

Most, of them were railway station entrance. searching for apples and apple souvenirs, said centre manager Anne

Errol Clay, 85, who has been in business in Donnybrook since 1928, was here so long if I thought adamant the Granny Donnybrook was ugly."



Fruit drive: Shire clerk John Attwood tries the Donnybrook product. PICTURE: JOHN EVANS

Smith street lights must

"I'll admit they look a ing to the suspended plastic apples from the old

"But apples, which represent Donnybrook's fruit and vegetable growing Chapple. history, are part of our heritage.

"I wouldn't have stayed

# Main street set for a new look

A NEW look for Donnybrook's main street is planned by the Donnybrook Chamber of Commerce.

The Chamber's inaugural president, Christine Huts, said owners of buildings in the main street and business representatives in the Chamber have accepted the plans for change.

"It's a progressive and workable plan, which is gaining support," Mrs Huts said.

Architect Bevan Knott, who drew up the plans, said the concept was to bring people back into Donnybrook to shop.

"What we hope to do is to make Downybrook a far nicer place to shop." he said.

The plans include widening the footpath on the Eastern side of the South Western Highway, to encourage "commercial and social use" Mr Knott said this would allow the footpath to be used for displays, as a social meeting area and for sitting.

"We hope widening the footpath will encourage people to put back the verandahs that were taken down in the mid-60s and bring buildings in the town back to their original architectural style," he said.

"At the same time as widening the footpath, we could put electricity supplies underground, and plant suitable trees.

"Also, street furniture such as tables and chairs could be incorporated."

The plan also allows for a service road between the rear of shops which front the South Western Highway and the Preston River.

Mr Knott said a service road and walkway with carpark space, and areas for pedestrian traffic and social

activities, would add to the use of the Preston River.

"Another very important thing is to promote the idea of a village square and look at re-developing the area in front of the Railway Station." Mr Knott said.

Mr Knott said the plan incorporated the carpark in front of the Donny-brook-Balingup Tourist Information Centre and Ayres Gardens into a town square, which could also incorporate the historic former station master's house.

 He said the plan also included putting shelters on the Southern side of the proposed square for people using public transport and school buses.

"In the square, one possibility is to put a rotunda for bands and concerts," he said.

Mr Knott said at this stage, there

were no plans to have a similar paint scheme for all the properties fronting the South Western Highway, but some cohesion could be established by the use of similar street furniture, light fittings and trees.

"From there, we think people may wish to develop similar colour schemes," he said.

Mr Knott said there were also no plans for a bypass route for heavy vehicles, but plans were being made to promote a lower speed for traffic through town.

He said a lot of businesses in the town rely on passing traffic for income.

Mrs Huts said the plans are to be discussed with a number of community groups in town, to allow for full community consultation.

John Broys

## Funding bonus will allow street revamp

DONNYBROOK is the latest regional centre to receive Government support to help revitalise its business district.

Last Friday, local MLA Dr Hilda Turnbull presented a cheque for \$30,000 to the Donnybrook Mainstreet Committee to help pay up to half the cost of employing a project officer for a year.

Regional Development Minister Hendy Cowan said the funds were provided through Project Mainstreet, co-ordinated by the Department of Commerce and Trade.

"Donnybrook aims to increase economic activity in the town cen-

tre by upgrading the area's appearance, developing business skills and attracting new businesses and customers," he said.

"The project officer will co-ordinate streetscaping enhancement, organise promotional activities, help arrange retail and service training for local business managers and staff.

These activities will require additional funding support from local business and the Shire.

"The Government is pleased to support this initiative which has strong support from the local Shire, the Chamber of Commerce, and the business community generally, and

from the South West Development Commission.

Mr Cowan said Project Mainstreet, which commenced only two years ago, was already providing its worth.

"Donnybrook is the tenth town to win approval for Project Mainstreet funding and I'm sure it will benefit immensely," he said.

A survey of four town centres which have had funding for two years has shown impressive results, including 50 new business and 90 new jobs in areas covered by Mainstreet projects.

### Chamber maintains Mainstreet push

#### Proposal catches eye of paint company

DONNYBROOK Chamber of Commerce is keeping the Mainstreet project firmly on the agenda for the coming year.

Chamber president Peter Shervington said the proposal is a major issue for the Chamber.

He is keen to hear from anyone in the community with comments on a suggested plan to revitalise the Central Business District of the town.

The plan, yet to be finalised, includes:

- widening the footpath to encourage "commercial and social use":
  - planting suitable trees; and
  - encouraging street furniture.

Also suggested is a scheme to

provide a service road between the . merce with a proposal to become rear of shops which front the South Western Highway and the Preston River.

Another section of the plan proposes a village square, including redevelopment of the area in front of the Donnybrook Railway Station and surrounds. .

The proposed plan has already attracted interest.

A report on the plan published on the front page of the Donnybrook-Bridgetown Mail. March 14, was seen by a major paint company representative.

After contacting the Mail's Donnybrook office, the company sent in a proposal to the Chamber of Cominvolved if the Chamber decided to suggest a common paint scheme for businesses in the town.

Mr Shervington said the proposal had been forwarded to the Chamber's image and design committee for consideration.

"It's very early days yet," he said.

Mr Shervington said also on the agenda at last Monday's Chan.52. of Commerce meeting was discussion on encouraging membership to the Chamber.

The Chamber meets on the first Monday of each month at the Lonnybrook Recreation Centre.

The next meeting will be held on Monday, May 1 at 7.45pm.





Good oil: Steve Trigwell with his family orchard's cider, the first brewed in Donnybrook since 1954. PICTURE: JOHN EVANS

#### 'Cider the apple of brothers' eyes

BY GEORGE BOYLEN

CIDER is being made at Donnybrook, reviving memories of the South-West town's first factory which closed in 1954.

Between from apples grown in the Trigwell orchard 6km south of the town, the new cider is sold under the Reef label, a reminder of Donnybrook's brief but colourful gold mining era.

It is served in the Trigwell family's orchard-based Old Goldfields Tearooms.

Russell Trigwell, 47, and his brother Steve, 45, chose apple cider as another way of diversifying on their 85ha property, making 30,000 bottles in their first year.

Their dry cider won a bronze medal at the 1997 Perth Royal Show.

The Trigwells had no cidermaking experience and relied on trial and error before coming across Beat Keusch, 22, a Swiss-trained food and drink technologist with cider-making experience. He helped with the first brew and now acts as a consultant.

Apple juice also is marketed, under the Old Goldfields label, and will be sold this year under apple variety names such as gala, golden delicious, fuji, granny smith and pink lady.

The property was taken up by Russell and Steve's greatgreat-grandfather, Henry Trigwell, in 1862 after he had spent several years as sergeant-in-charge of convicts working on public works at Bunbury.

In the late 1890s, the farm played host to 200 miners and was the scene of some of Donnybrook's best finds during the South-West gold rush.

The brothers took over from

their father Murray in 1980 and concentrated mainly on fruit and a few cattle.

A couple of years ago they turned to tourism and rebuilt a poppet head, a wooden structure above an old mine shaft.

Other tourist attractions include the tearooms, which overlook a 54-million-litre dam and the orchard, an information centre, the cider and apple juice factory. Marron breeding ponds which were built four months ago.

"The marron will taste good when served with the cider," Steve Trigwell said.





### Ugly duckling Donnybrook fights back

A TOWN which was dubbed one of the ugliest in Australia, is changing its image.

The central business district of Donnybrook in the South West will be transformed under a Mainstreet project.

A town square will be created, the main street will become more pedestrian friendly and the Preston River foreshore will link in more with the shopping area.

Donnybrook is famous for its apples but it gained national notoriety last year when a community development consultant reported it ranked as one of Australia's ugliest towns.

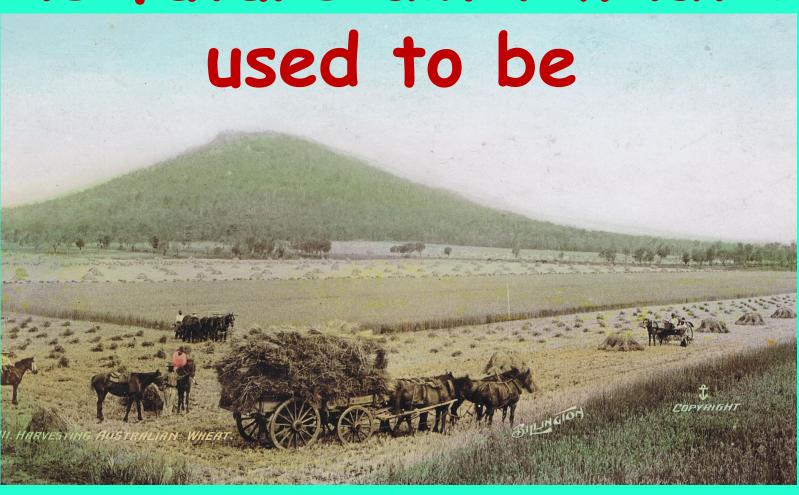
The first stage of the beautification will be a town square between the old railway station and South Western Highway, which is the town's main street.

Architect Bevan Knott said the square would feature a rotunda, children's play area and flags of the nationalities associated with the town's history — Aboriginal, Irish, English and Italian.

"It will be a town square that really represents the people," Mr Knott said.

The national flags are also the basis for a new colour scheme suggested for shops fronting the highway.

#### Lesson No 1-The future ain't what it



### Realities for many Australian regional communities-

- Stagnant population growth
  - Ageing population
    - Loss of youth
- Declining levels of social capital
- Decline in importance of traditional industries
  - Impact of mining
- Growing youthful indigenous population
  - Regionalization of services
  - Impact of climate change/water shortage

### Lesson No 2.-Whatever the issue, community is the answer

## Rule No 1: Citizens have the answers

Rule No 2: When in doubt, refer to Rule No1

'Great communities don't just happen! -They are created, nurtured and sustained by caring, connected and involved residents."

(Peter Kenyon)

#### Lesson No 3.-

# Importance of local leadership

"Given the task of rejuvenating a region and the choice of \$50 million, or \$2 million and 20 committed local leaders, we would choose the smaller amount of money and the committed leaders."

(McKinsey and Company (1994) Lead Local Compete Global: Unlocking the Growth of Australia's Regions) 'Leadership is the thing that wins battles. I have it, but I'll be damned if I can define it'

(General George Patton)



#### 1. Making Things Happen

'Leadership is not necessarily a title or a powerful position; it is a process, it is relational, t is making something happen, it is leaving a mark.' (Lorraine Matusak)

#### Opening Possibilities

'A leaders task is to open doors and windows'.

-John Gardiner



"Sooner or later, all the thinking and planning has to degenerate into work"

-Tom Peters



#### MISSION

- Stop depopulation and loss of town services
  through-
- Becoming a more than a dot on the map
- Building local pride and commitment



### KULIN BUSH RACES



30TH OF SEP, IST & 2ND OF OCT 2016

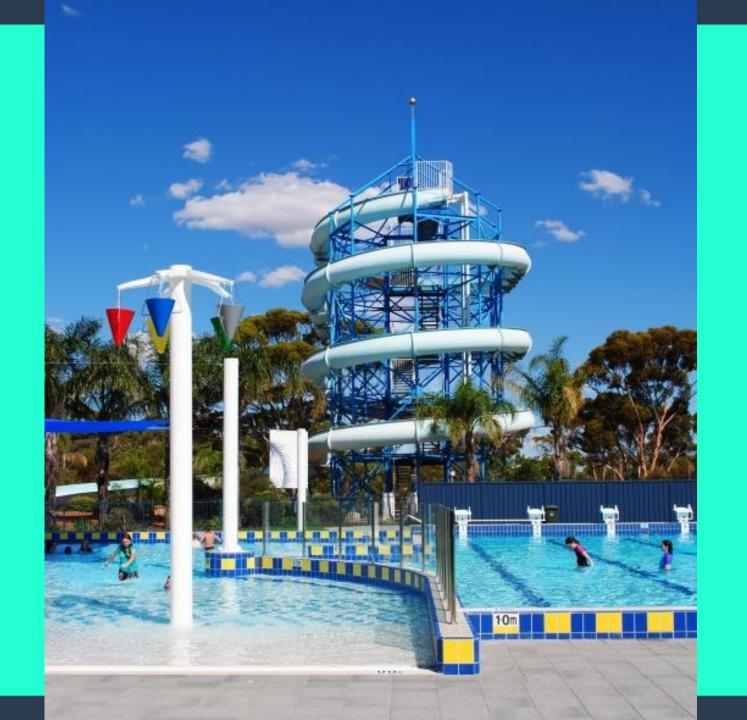


Fire maker influencember bloom constact

Recipied an option and Bendapines Combast Trans. Committee Additional action (Section 2015)

Special State Street Sales Street Str









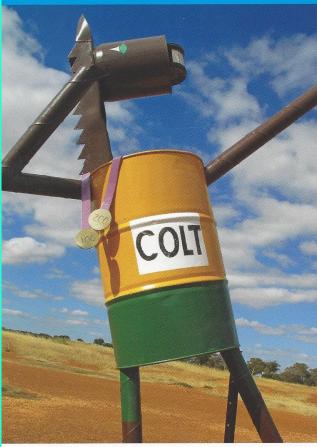
# Kulin Community Bank<sup>®</sup> Branch of Bendigo Bank

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#### TIN HORSE TOURIST ROUTE

SELF DRIVE TRAIL & ATTRACTIONS



KULIN, WESTERN AUSTRALIA

















'Kulin Open Doors' and 'Kulin By Night'



#### **FESTIVAL FROLICS**

While most of WA will be unwrapping Easter eggs on Sunday, hundreds of people in the Shire of Kulim will be preparing to burn a grant wooden effigy.

For some, this pages ritual will exorcise personal demons, for others it is a way to borour Gaia, the mother of all things.

And then there are the people who just like to watch stuff burn.

The "temple" burning will be the culmination of the fourth annual Blazing Swan is small a week-long event week

It is based on America's
Burning Man festival a
famously weird annual
gathering of 50,000 or so
like-minded, and often
scantily-clad, individuals in the
Nevada desert.

The 11 principles of Blazing Swan encourage "radical self-expression", "civic responsibility", "gifting" and "decommodification", among other things, and the result is a Mad Max-esque society, only with less fights to the death.















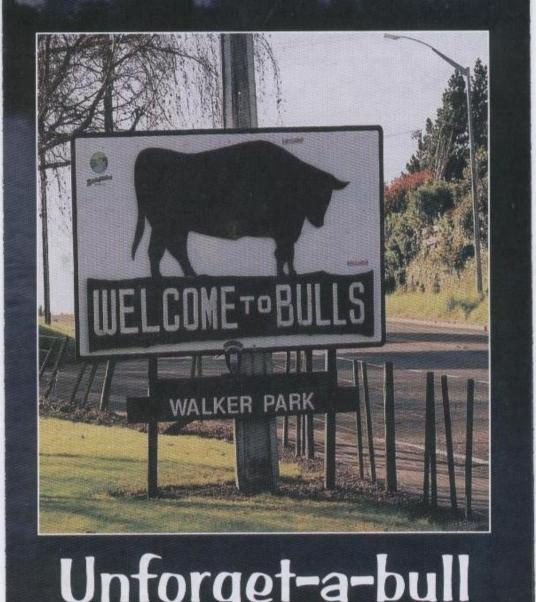
# 2. Creating vision

'If any one idea about leadership has inspired organisations and communities for thousands of years, it is the capacity to hold a shared picture of the future we seek

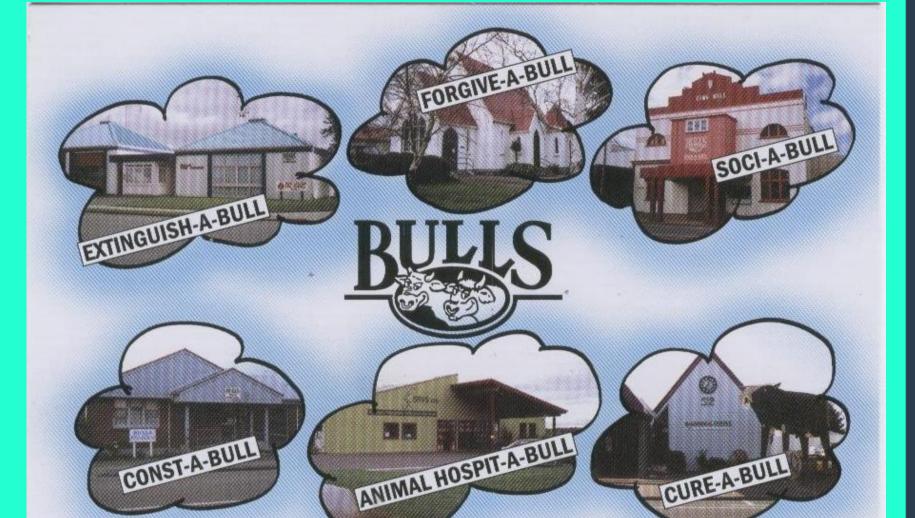
to create' -Peter Senge

'True leadership involves a vision and inspiring those around you and working with you to make that vision a reality'

-David Karpin



Unforget-a-bull









RELIEV-A-BULL





#### TOWN HALL







Greetings



People are RESPECT-A-BULL, HOSPIT-A-BULL and AMI-A-BULL

The town is LOCATE-A-BULL, REACH-A-BULL and ACCESS-A-BULL

You will be safe here as we have a CONST-A-BULL who is RELI-A-BULL and INDEFATIG-A-BULL

You will not be hungry because food variety is AVAIL-A-BULL and DIGEST-A-BULL

This town is IRRESIST-A-BULL

# 3. Inspiring Others

'If your actions inspire others to dream more, learn more and become more, you are a leader.'

-John Quincey Adams



'Leadership is that special quality which enables people to stand up and pull the rest of us over the horizon'

-John Gardiner

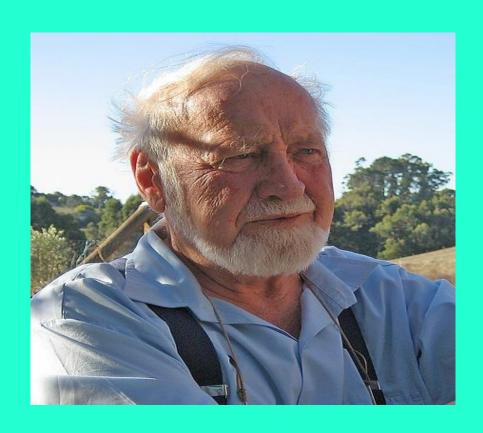


Saturday, July 26, 14



Saturday, July 26, 14

#### 4. Facilitating Collaboration



(Bill Mollison, a founder of the Permaculture Movement)

'I can't save the world on my own...it will take at least three of us.

# When spider websunite they can tie up alion.

### Building Relationships

'Relationship building is the fundamental action of community and economic building.'

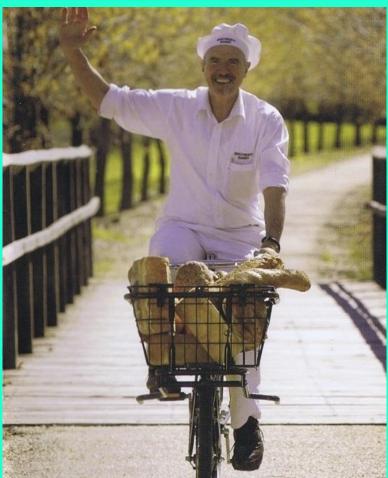
Libby Ozinga
- Creator of
the Mainstreet Movement
in Australia

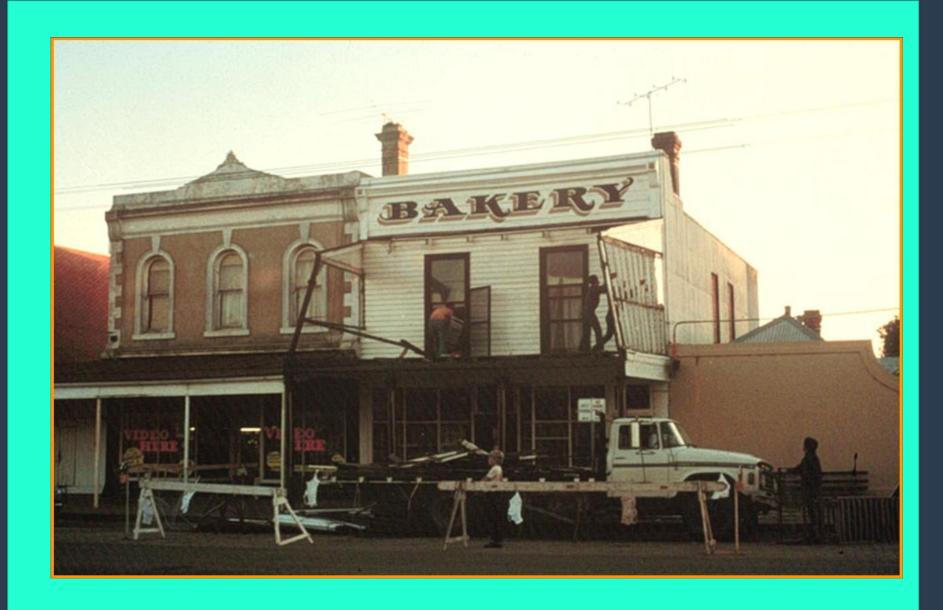


#### Beechworth, Victoria















### Case Study Beechworth Bakery

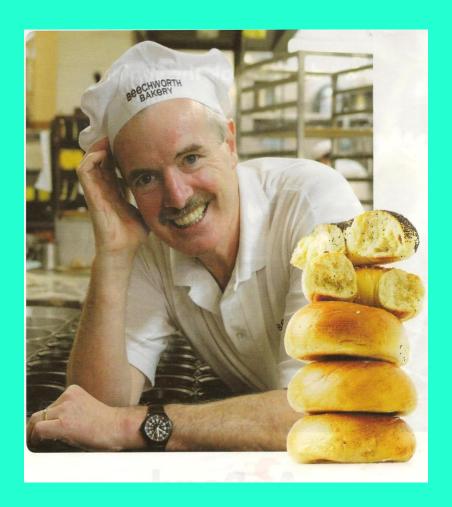
- □ Employs 76 people
- □Turns \$8 million plus per year
- □ Took \$30,000 over the counter on one day
- ☐ Attracts over 800,000 customers per year
- ☐ Offers 200 products
- ☐ Seats 300 customers
- □ Has won the most significant Regional Tourism Award in Victoria 3 times

## Replicated the bakery in 5 other towns (255 staff and \$17 million in total turnover)









How do you make dough Tom's way?

'We are not in business to build products or services. We are in business to build relationships '

(Michael Lebooveff)

### 1. The Customer





Australia's reatest Bakery

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### COFFEE STOP

Your choice of...

Hot chocolate, cappuccino, coffee or tea



BEECHWORTH BAKERY









We hope you have enjoyed your visit to Beechworth Bakery.

How can we serve you better?

Your suggestions are most welcome.

Thankyou.

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Healesville • Ballarat

enquiries@beechworthbakery.com.au www.beechworthbakery.com.au Tel 03 5728 1132 Date

Time

Comments:

Name

Address

Postcode

Location visited

Tel

### 2. Staff

'I spend a lot of money training my staff.

Some locals think that I'm investing too
much money in my people and they say to me:

"Tom, what if you train them and
they leave?"

To which I usually reply:

"What if I don't train them and they stay."

(Tom O' Toole,















22-26 OCTOBER, 2014

RIDE ONE DAY. OR ALL FIVE!



And help us to Raise Funds and Awareness for the SES!

The Tour de Beechworth Bakery offers the chance to enjoy some of the most stunning scenery in Victoria whilst enjoying the pro-cyclist life. All you have to do is ride: we take care of luggage, meals, mechanics & accommodation. We really could not think of a better way to celebrate 30 years of the Beechworth Bakery really! Better still, we will be supporting the great work of the SES as we tour around, helping raise awareness and funds for this great service. For further information and entry, visit our website; www.BeechworthBakery.com.au















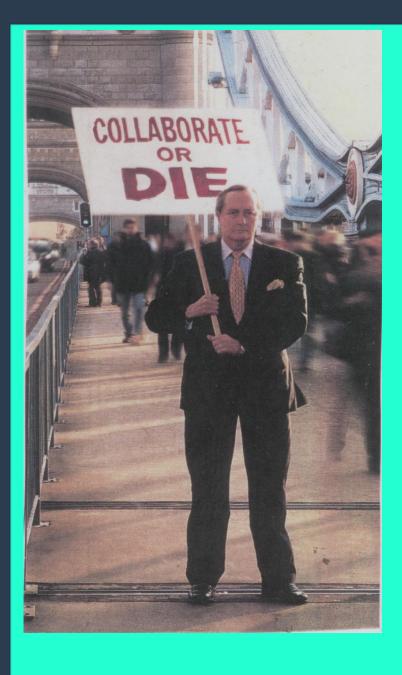




Healesville > Ballarat > Bendigo > Echuca > Albury > Beechworth



www.BeechworthBakery.com.au



# 4. Other Businesses and Suppliers

## 5. Instilling Positive Mindset

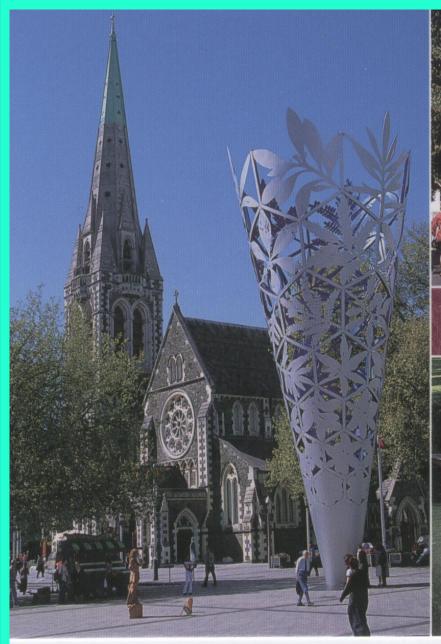
The first duty of a leader is to instill optimism.'
(Field Marshall Montgomery)

'A leader is a merchant of hope' (Napoleon)

'Nowadays towns are really not so different from businesses, they need to keep recreating themselves. Not so many years ago country towns were subject to general trends. They would all do well or all do badly. The picture is now very uneven. The successful towns are likely to be driven by people who are passionate and creative, who see an opportunity and go for it. You need communities with a bit of get up and go spirit. Some have it, some don't.' -Roy Powell

'You can't move your town to a different location, you can move your town's attitude in a different direction'

-Heartland Center for Leadership Development





### CHRISTCHURCH





T think negative people should be taxed. They require an incredible amount of energy. They're like corgis nibbling at your ankles and I'm sure they exist to show us the difference between heaven and hell.'

(Vicki Buck, Deputy Mayor, Christchurch City Council)

'When facing a difficult task, act as if it is impossible to fail. When going after Moby Dick, bring along the tartar sauce.'

## 6. Fostering Leadership

'A leader creates leaders who creates leaders'.

(Carol McCall)

'Leaders don't create followers - they create more leaders' (Tom Peters) 'If you want a year of prosperity, grow grass.

If you want ten years of prosperity, grow trees.

If you want 100 years of prosperity, grow people.

(Scott's Bluff Leadership)

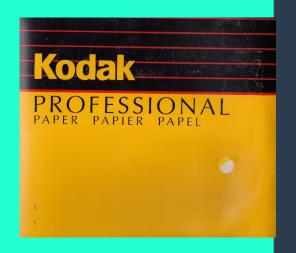


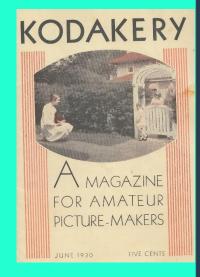
### TUMBARUMBA2KOKODA



## "The Future Ain't What it Used to Be"

In 1998, Kodak had 170,000 employees and sold 85% of all photo paper worldwide. By 2001, paper film was not being used again, and Kodak went bankrupt. Kodak did not see it coming and did not change their business model. Yet what is interesting is that digital cameras were invented in 1975.





Every morning in Africa a springbok wakes up.

It knows it must run faster than the fastest lion or it will be killed.

Every morning a lion wakes up.

It knows it must outrun the slowest springbok or it will starve to death.

But it does not matter whether you are a lion or a springbok;

When the sun comes up you had better be

Running!

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